



We help Companies become cognitive

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# Your AI upskilling specialist

Ready to elevate your career and personal development? ULISES offers a structured, pragmatic and immersive experience designed to enhance your expertise and skills in Artificial Intelligence.

Reinforce and consolidate your capabilities and know-how in a specific area relevant to your development goals and evolving business context.

**\*The duration of the Courses is 'indicative' can be customized depending on your needs and depth required.**



# Microsoft Copilot Studio



## Master Copilot Studio. Build your own AI.

This advanced course empowers leaders to design, build, and deploy AI-powered copilots using Copilot Studio. Participants learn no-code setup, conversation design, integrations, and customization with enterprise data, while ensuring security and responsible AI. The program also covers multi-channel deployment and analytics to optimize performance and drive business impact.

### Learning Objectives

- Build and customize no-code copilots
- Design effective conversational flows
- Deploy and manage copilots securely

### Target Audience

- Business users & analysts
- Citizen developers & makers
- IT and automation teams
- Product managers & coordinators

### Program Details

- COURSE DURATION: 2 Days
- DELIVERY MODE: On-premise / Online
- PRE-REQUISITES:  
Basic understanding of GenAI

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## PROGRAM SYLLABUS

- **Copilot Fundamentals**
- **Hands-on Start**
  - Creating your first copilot (no-code setup)
- **Conversation Design**
  - Defining user journeys & conversational flows
  - Using generative AI for dynamic responses
- **Integrations**
  - Connecting to data sources (Dataverse, SharePoint)
  - Calling APIs and Power Automate flows for automation
  - GPT-powered responses with your enterprise data
- **Testing & Deployment**
  - Testing copilots in web app, Teams, and other channels
  - Multi-channel deployment (Teams, websites, mobile apps)
- **Governance & Security**
  - Role-based access control in Copilot Studio
  - Data privacy, compliance, and responsible AI practices
- **Analytics & Optimization**
  - Monitoring usage and performance
- **Hands-On Lab**
  - Build a FAQ bot with generative answers based your own knowledge source
  - Deploy and secure a copilot into Microsoft Teams





# Start your training journey

In case you are interested in upskilling your human resources with us, don't hesitate to contact us, we will be very happy to help!



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